

# DINE HOPE REEF 2023

## Frequently Asked Questions

### WHEN IS THE PROMOTIONAL PERIOD?

The promotion period commences 09:00 am AEST Wednesday 27<sup>th</sup> September 2023 until 11.59 pm AEDT on Tuesday 31<sup>st</sup> October 2023.

### HOW OLD DO I HAVE TO BE TO ENTER?

Entrants need to be 18+ to enter.

### DO I NEED TO BE AN AUSTRALIAN RESIDENT TO ENTER THIS PROMOTION?

Yes, this promotion is only open to Australian residents.

### HOW DO I ENTER?

To enter the Promotion, purchase any Participating DINE® Product from any Participating Venue, visit <https://www.dine.com.au/win> and follow the prompts to fully complete and submit the online entry form with your personal details, upload a photo of your receipt and consent to receive promotional and marketing materials from the Promoter.

### DO I NEED TO PURCHASE ANY PRODUCTS TO ENTER?

Yes, only purchases of Participating DINE® Products from Participating Venues are valid to enter the promotion.

### DO I NEED TO KEEP MY RECEIPT?

Yes, you need to retain the original receipt for the Qualifying Transaction as a Proof of Purchase.

### WHICH ARE THE PARTICIPATING VENUES?

Any Woolworths supermarket in Australia, Woolworths Metro in Australia (excluding Ampol Woolworths MetroGo) or via Woolworths online at [www.woolworths.com.au](http://www.woolworths.com.au)

### WHICH ARE THE PARTICIPATING DINE® PRODUCTS?

- DINE® Daily Cat Adlt Succulent Chicken Slices 7x85g
- DINE® Daily Cat Tuna Mornay Topped W/ Cheese 7x85g
- DINE® Creamy Treats Chicken 4x12g
- DINE® Creamy Treats Tuna & Slmn 4x12g
- DINE® Daily Cat Adlt Succulent Chicken Slices 85g
- DINE® DESIRE™ Cat Adlt Tuna Fillet & Prawn In Seafood Sce 85g
- DINE® Daily Cat Adlt Beef & Liver Cuts In Gravy 7x85g
- DINE® Fresh & Fine Cat Adlt Chunks In Gravy Chicken & Trky 6x50g
- DINE® PULLED MENU™ Cat Adlt GRAVY INDULGENCE™ W/ Tuna 85g
- DINE® PULLED MENU™ Cat Adlt W/ Chicken 85g
- DINE® Daily Cat Adlt Saucy Morsel W/ Slmn 85g
- DINE® Daily Cat Adlt Saucy Morsel W/ Oceanfish 7x85g
- DINE® Daily Cat Sce Morsel W/ Slmn 7x85g
- DINE® Daily Cat Adlt Beef & Liver Cuts In Gravy 85g
- DINE® Creamy Treats Mixed Seafood 4x12g
- DINE® Creamy Treats Tuna & Prawn 4x12g
- DINE® Creamy Treats Tuna 4x12g
- DINE® Melting Soups Cat Adlt Bonito & Chicken 40g

- DINE® Fine Flakes Cat Adlt Tuna & White Bait 35g
- DINE® Melting Soups Cat Adlt Tuna & Slmn 40g
- DINE® Fine Flakes Cat Adlt Tuna & Prawn 35g
- DINE® Daily Cat Tuna Mornay Topped W/ Cheese 85g
- DINE® Daily Cat Country Chicken 7x85g
- DINE® Daily Cat Adlt Lamb Cuts In Gravy 85g;
- DINE® Fresh & Fine Cat Adlt Chunks In Gravy Slmn & Tuna 6x50g
- DINE® Fresh & Fine Cat Adlt Chunks In Jelly Chicken & Trky 6x50g
- DINE® Classic Collection Cat Chicken Beef & Lamb In Gravy Scclnt Selection 12x85g
- DINE® Classic Collection Cat Mixed Variety 12x85g
- DINE® Classic Collection Cat Fish Chunks In Jelly 12x85g
- DINE® DESIRE™ Cat Adlt Tuna & White Meat 85g
- DINE® DESIRE™ Cat Tuna White Meat & Snapper 85g
- DINE® DESIRE™ Cat Succ Chicken Brst 85g
- DINE® DESIRE™ Cat Tuna Flk & Shred Crab 85g
- DINE® PULLED MENU™ Cat Adlt GRAVY INDULGENCE™W/ Chicken 85g
- DINE® PULLED MENU™ Cat Adlt W/ Slmn 85g

### **WHAT ARE THE PRIZES?**

Each prize is a trip to the Great Barrier Reef, Australia, for 2 adults, which includes:

- Return economy flights for 2 people from the winner's nearest capital city to Cairns, QLD.
- 2 nights' four-star (double or twin share) accommodation in Cairns, QLD for 2 people (includes breakfast).
- 2 x tickets for the Reef Magic Tour.
- Return transfers from airport to accommodation.
- \$500 spending money paid by direct deposit to the winner's nominated Australian bank account in the winner's name.

### **HOW MANY TIMES CAN I ENTER?**

You can enter multiple times, subject to the following:

- Limit one (1) entry permitted per Qualifying Transaction
- Each entry must be submitted separately and in accordance with the entry instructions above.

Maximum of one (1) prize per person (excluding SA residents who are eligible to win multiple prizes).

### **HOW DO I WIN?**

The winner will be randomly drawn at 2pm AEDT on Wednesday 8<sup>th</sup> November 2023. You will be notified within seven (7) business days via your nominated email and will need to respond to that email to claim your prize.

### **WHAT ARE THE PRIZE TERMS?**

The prize is for one (1) trip to the Great Barrier Reef, Australia, for 2 adults, valued at up to \$5,500. To claim your prize, you will need to respond to your winner confirmation email.

- Travel must be taken between 27/05/24 and 29/05/24. If the winner is unavailable or unwilling to travel on the dates required by the Promoter, the winner can nominate a person to attend in their place by providing the Promoter with written notification four (4) weeks before flights are booked.
  - Travel itinerary and travel dates will be determined by the Promoter in its absolute discretion and the Promoter may change or amend the schedule or timetable in its absolute discretion.
  - Prize is subject to the standard terms and conditions of individual prize and service providers.
  - All travel is subject to availability at all times and may be dependent on the availability of select seat classes (in the case of flights) or specific room categories (in the case of accommodation partners).
  - The Promoter accepts no responsibility for the cancellation, rescheduling, change or delay of any aspect of the prize by the prize suppliers or service providers.
  - The winner and his/her travel companion must depart from and return to the same departure point and travel together.
  - The winner may be required to present their credit card at check in.
  - Subject to the terms and conditions of the participating prize provider(s), if for any reason the winner does not, once the prize has been booked, take the prize (or an element of the prize) at the time stipulated, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.
  - The winner and his/her travel companion are responsible for ensuring that they have valid travel documentation and any required vaccinations.
  - Spending money (other than the \$500 AUD spending money awarded), meals, taxes (excluding airline and airport taxes), insurance, transport to and from departure point, transfers, items of a personal nature, in room charges and all other ancillary costs, unless otherwise specified in the prize description, are not included.
- The winner and their travelling companion are responsible for meeting all travel and health requirements for any domestic travel. It is the responsibility of the winner and their travelling companion to check with all government health authorities regarding travel requirements and eligibility. Any fines, penalties, expenditure or inability to travel as a consequence of not meeting such requirements are the sole responsibility of the winner and their travelling companion.
- The Promoter makes no representation as to the safety, conditions or other issues that may exist at any of the destinations or events forming part of the prize. It is the sole responsibility of winner to check government advisories and/or conditions regarding the safety and situation of any such destinations.
  - If the prize cannot be provided as intended, including due to any COVID 19 related restrictions or guidelines, the Promoter reserves the right to award an alternative prize in lieu.

#### **WHEN DO I NEED TO CLAIM MY PRIZE?**

The prize must be claimed by 2:00pm AEDT on Monday 8<sup>th</sup> January 2024.

#### **WHEN IS THE UNCLAIMED DRAW HELD?**

In the event of an unclaimed prize, the prize will be redrawn at 2:00pm AEDT on Tuesday 9<sup>th</sup> January 2023.

#### **WHERE ARE THE TERMS AND CONDITIONS?**

You can find these here [www.dine.com.au/win/tcs](http://www.dine.com.au/win/tcs).

#### **WHAT HAPPENS TO MY PERSONAL DETAILS?**

Please refer to the privacy policy [here](#) for more details.

**WHO CAN I CONTACT ABOUT ANY FURTHER QUESTIONS RELATING TO THE PROMOTION?**

You can contact us [here](#) with any questions you may have. We will aim to respond to your question within two business days.